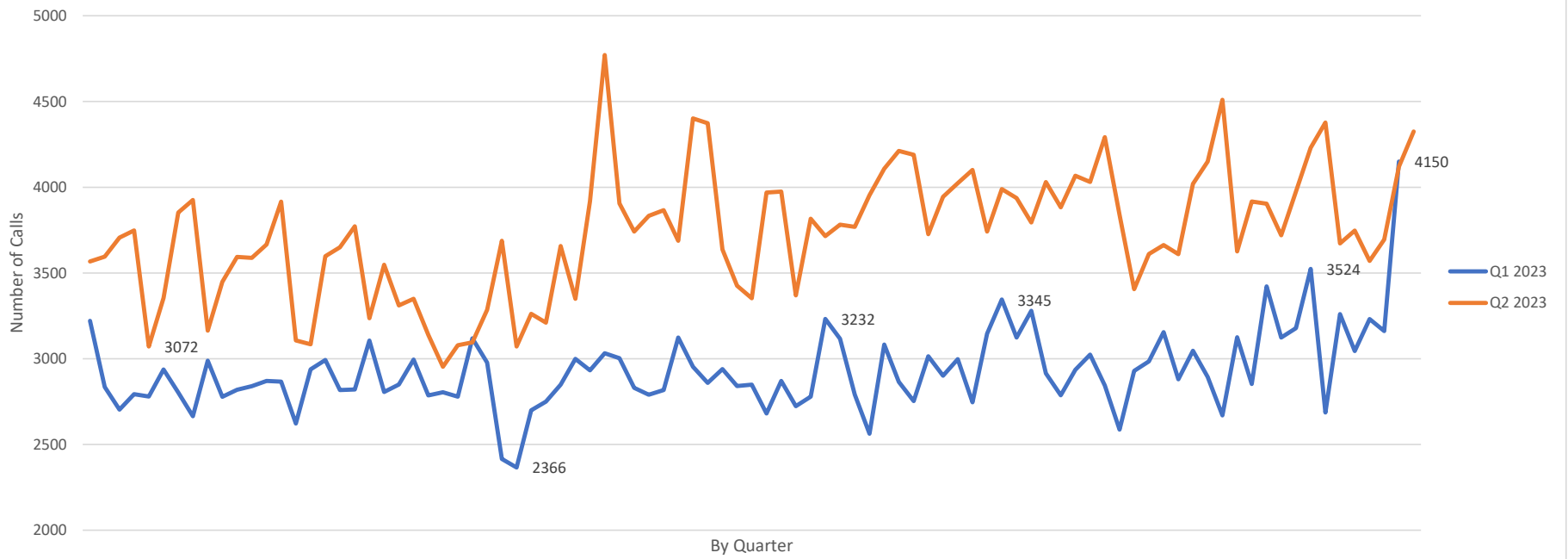
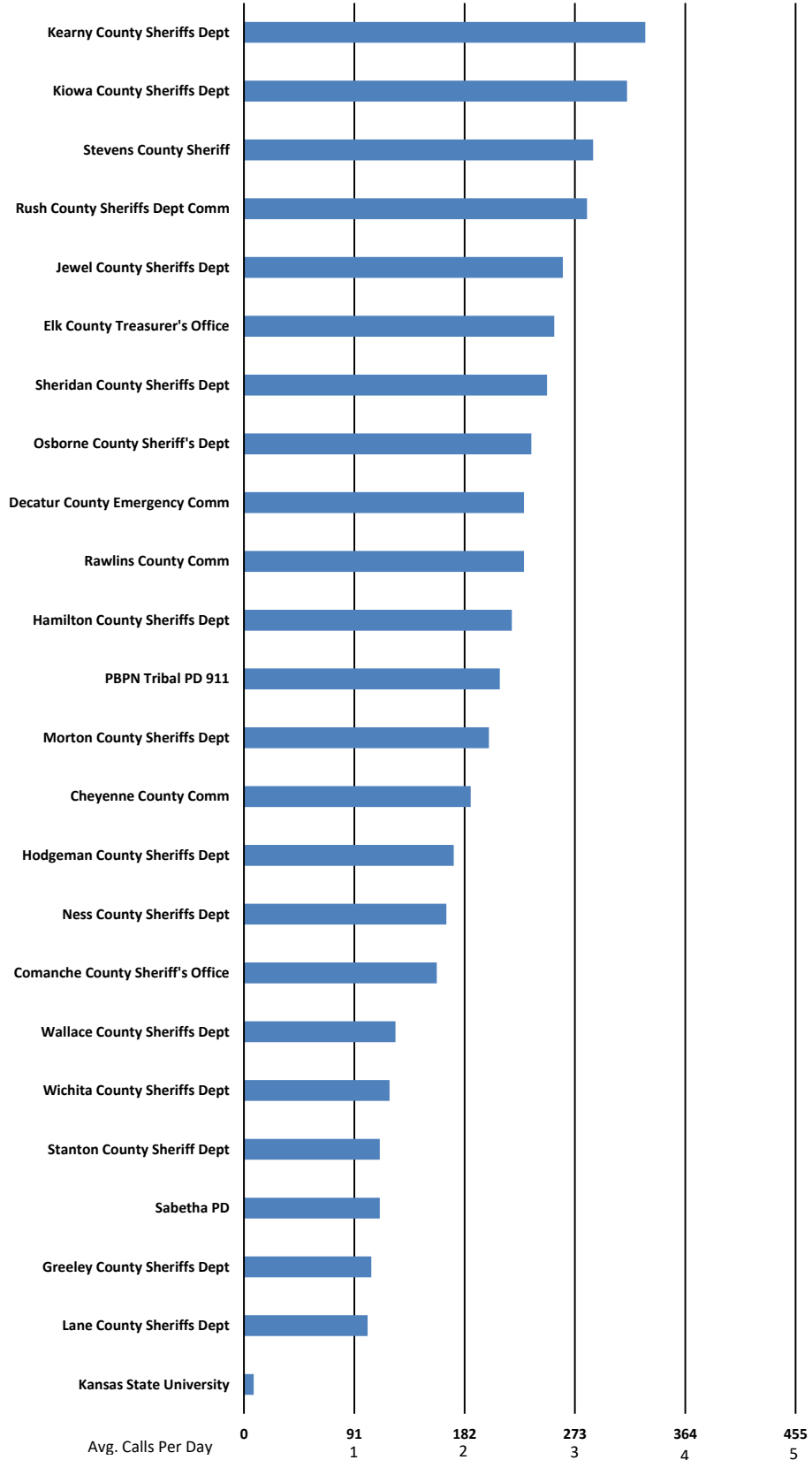


Call Volume Trends Q2, 2023

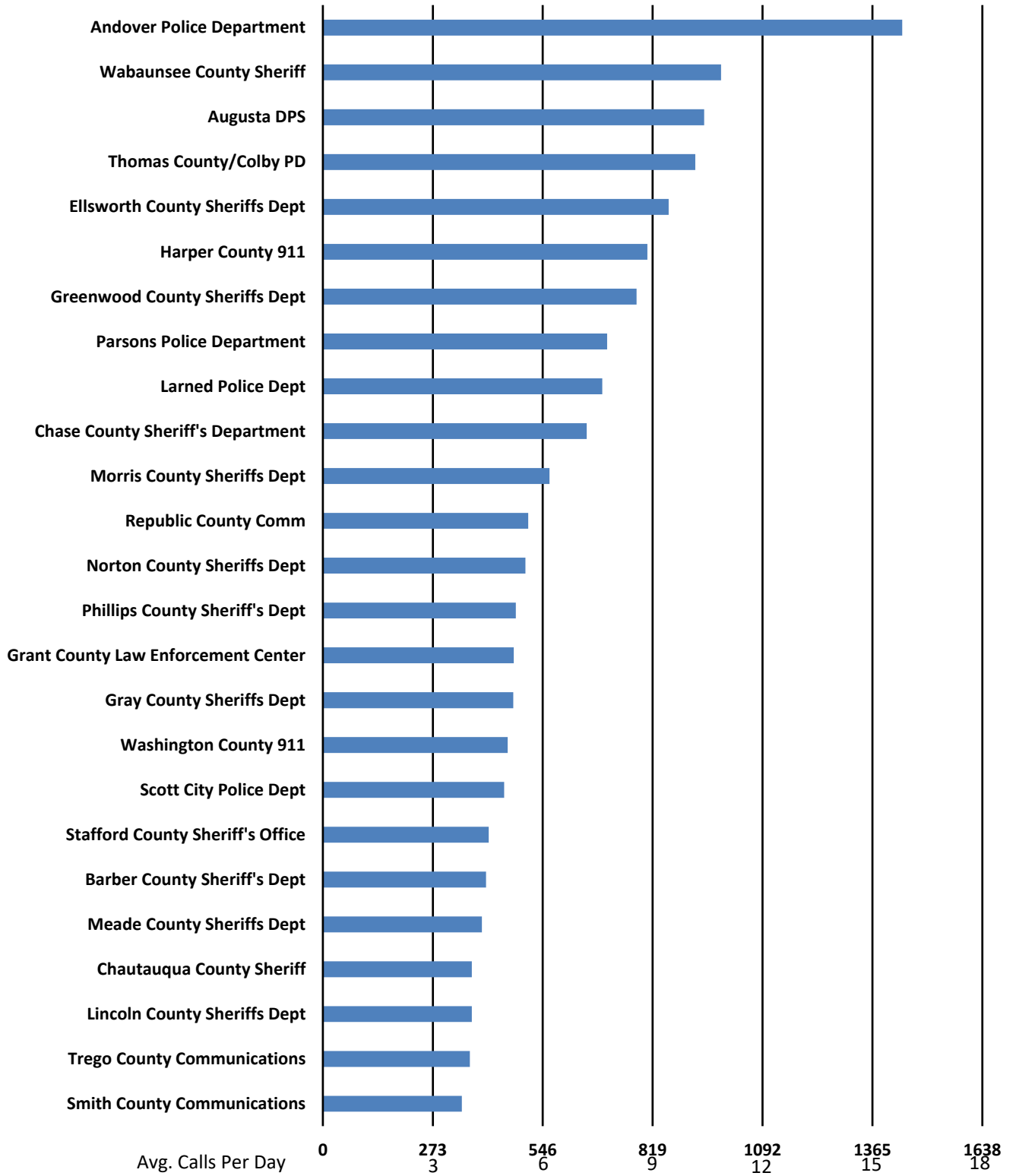


911 Call Volumes - Q2, 2023

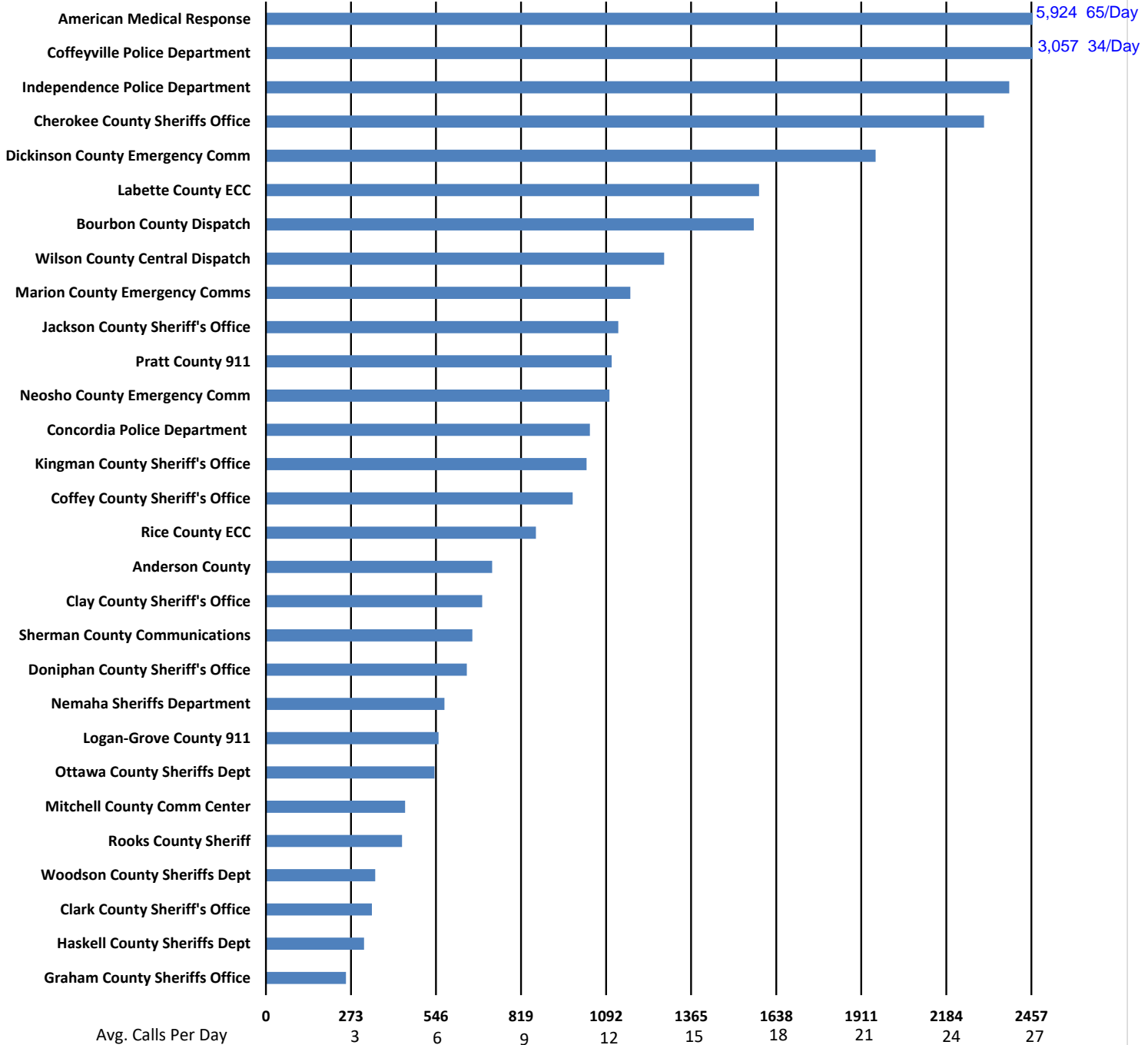


PSAPS - 1 Seat
Higher Volume

911 Call Volumes - Q2, 2023

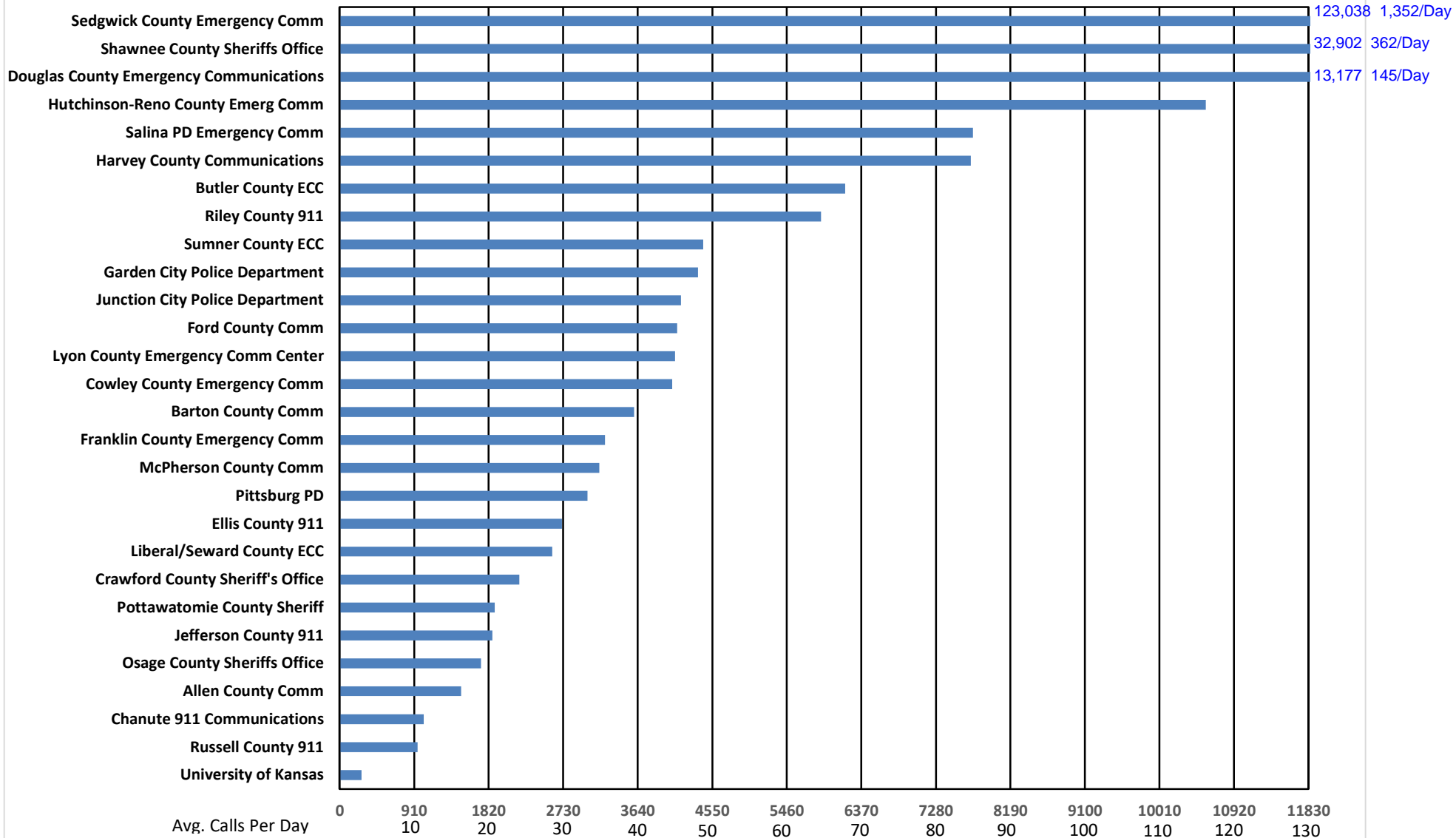


911 Call Volumes - Q2, 2023

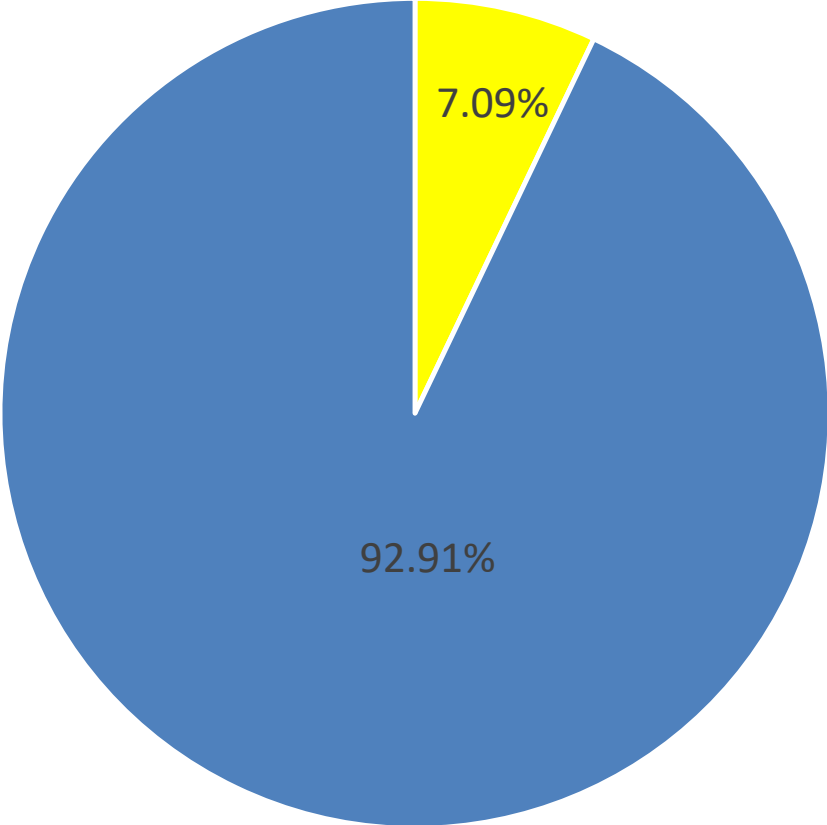


PSAPS 3+ Seats

911 Call Volumes - Q2, 2023



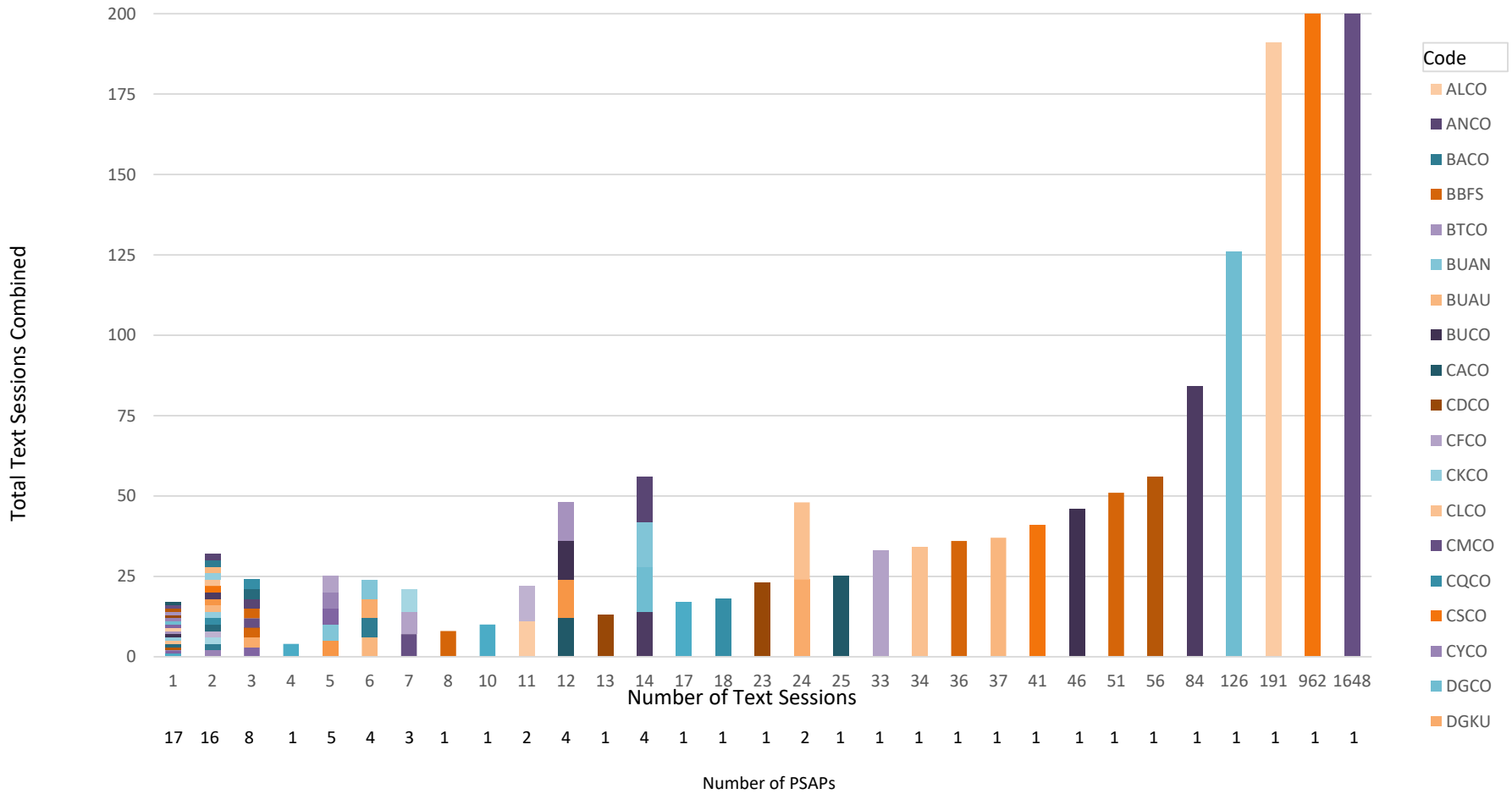
NSI Calls as % of Total Calls - Q2, 2023



■ NSI Calls ■ Non NSI Calls

3,780 Total Text Sessions 41.5/Day

Total Text Sessions - Q2, 2023



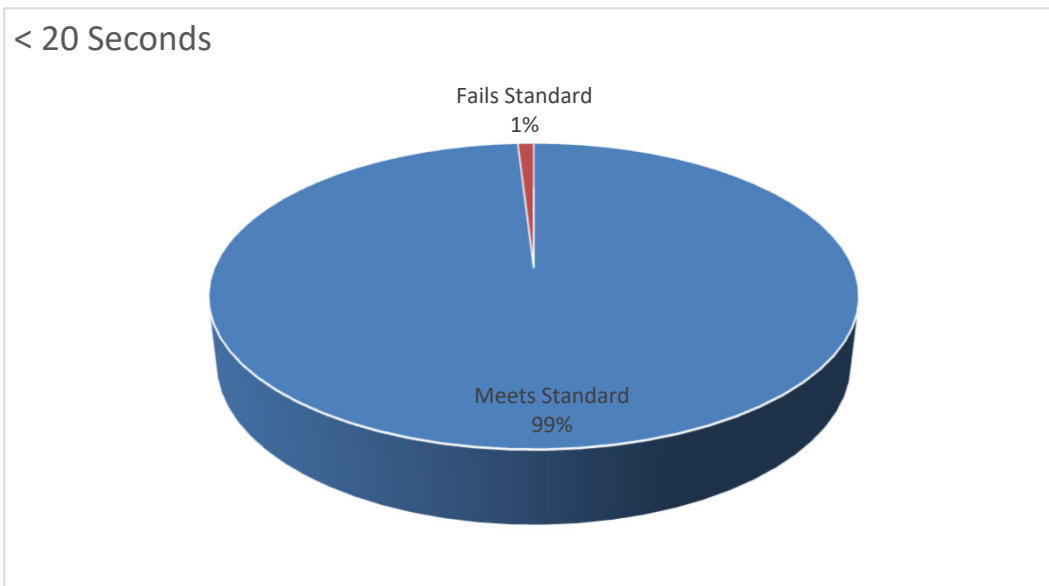
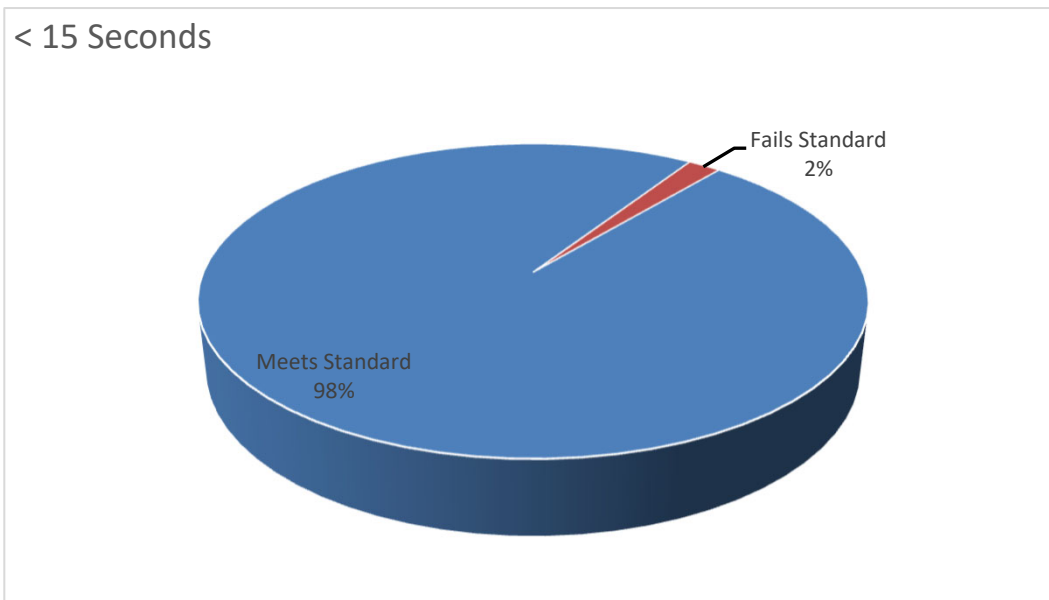
Text Sessions

% of All PSAPs Answering Within NENA Standards - Q2, 2023

NENA Standard:

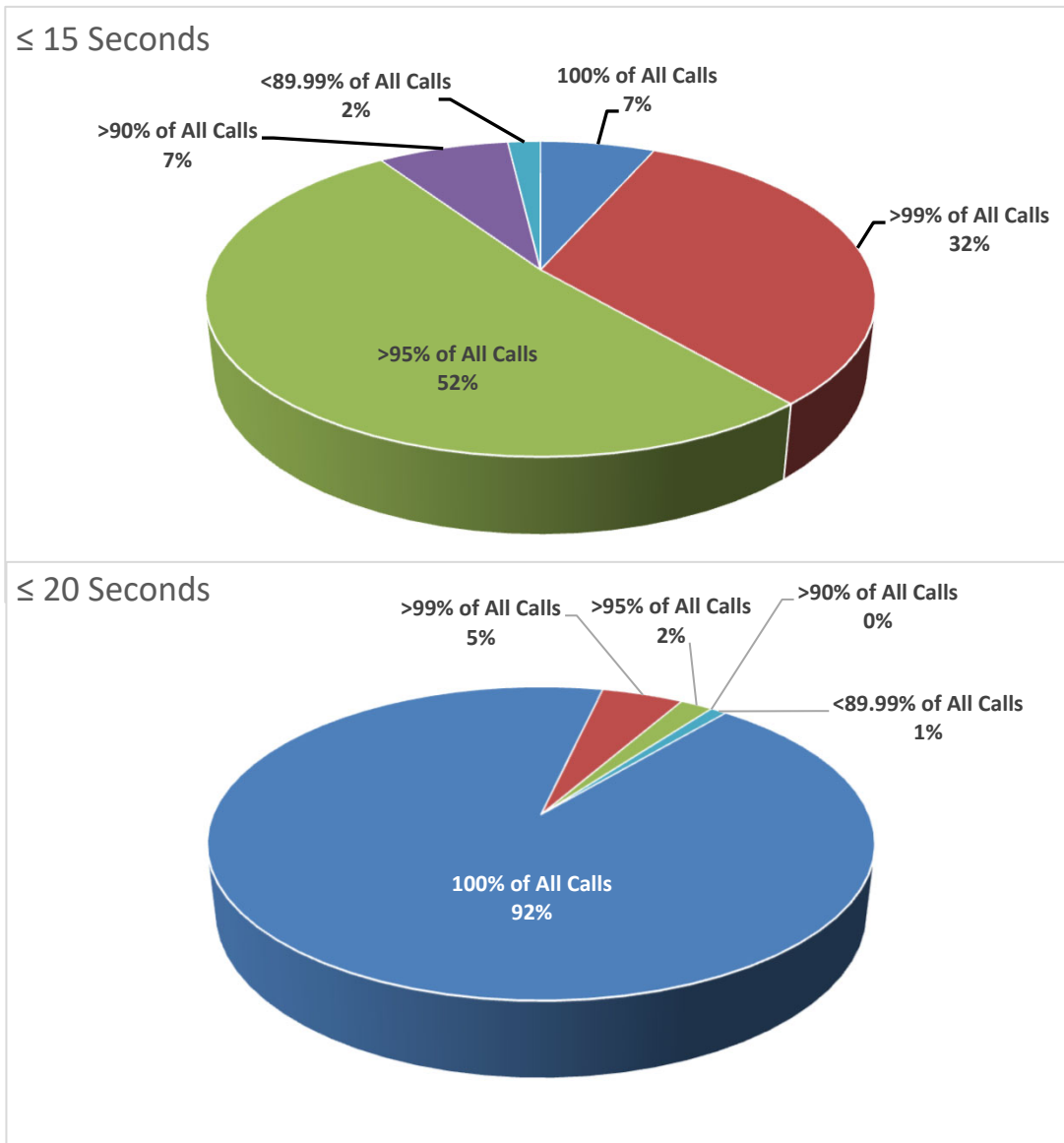
90% of all 9-1-1 calls shall be answered within fifteen (15) seconds.

95% of all 9-1-1 calls arriving SHOULD be answered within twenty (20) seconds.

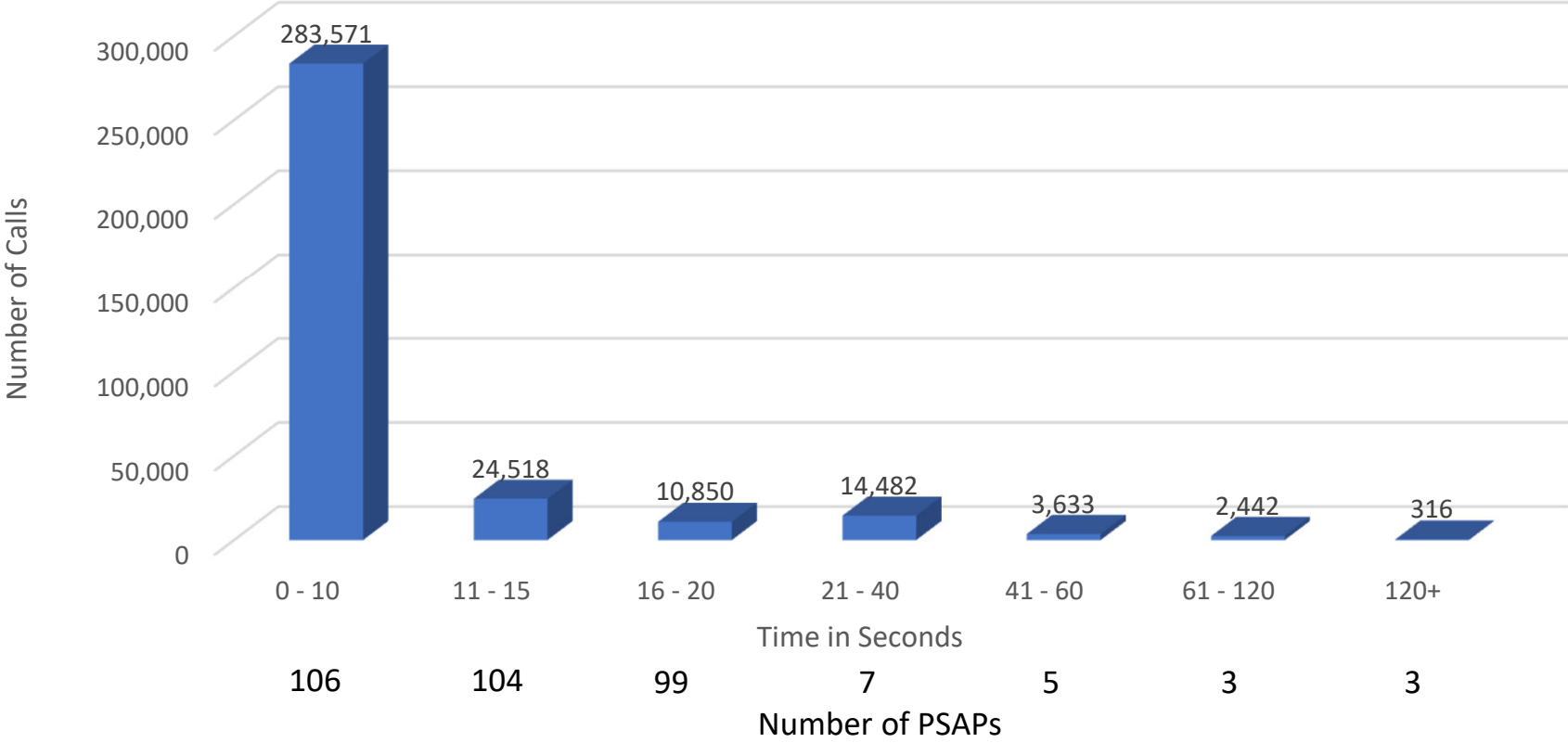


% of All PSAPs Answering Within Given Time - Q2, 2022

NENA Standard: 90% of all 9-1-1 calls arriving SHALL be answered within fifteen (15) seconds.
95% of all 9-1-1 calls arriving SHOULD be answered within twenty (20) seconds.



of Calls Answered Within Given Time



Q1, 2023

Statewide Call Statistics Comparison to Other States				
State	Annual Total 911 Call Volume	% of Calls Answered within		
		10 Secs.	20 Secs.	60 Secs.
Kansas	1,092,714	83.45%	93.86%	99.19%
MARC	1,578,280	95.41%	98.59%	99.71%
Connecticut	2,172,495	91.31%	N/A	N/A
Vermont	204,931	100%	N/A	N/A
New Hampshire	412,318	98.51%	98.90%	99.79%
South Dakota	262,974	93.30%	98.90%	99.90%

CALLS BY TIME OF DAY - Q2, 2023

